

GROUP QUALITY POLICY

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GROUP QUALITY POLICY

DEEPWATER'S MISSION

Deepwater protects our clients' assets from corrosion. Deepwater solves corrosion problems and improves anti-corrosion technology to reduce maintenance costs and preserve the integrity of infrastructure.

OUR PHILOSOPHY

Deepwater is committed to growth by best serving our clients: the people who own and maintain infrastructure. Deepwater has established an industry-leading position by developing creative and dependable solutions. To continue to grow and stay ahead of competition, Deepwater have identified the following guiding principles for the way we work.

UNDERSTAND

At Deepwater, it is our knowledge and experience that makes us unique and why customers continue to choose Deepwater. Deepwater encourages all personnel to actively develop their skills and expertise through training, mentorship, and hands-on experience. A strong team of excellent, experienced personnel preserves Deepwater's position at the forefront of the corrosion industry.

IMPROVE

Deepwater promotes a culture of continuous improvement at every level of the organization by learning and building on past successes. Any opportunity for new or improved products, methods or skills is an opportunity to strengthen the organization.

DELIVER

The product or service that Deepwater delivers ultimately defines our company. Deepwater aims to consistently produce winning ideas and quality work to help clients solve their problems. Deepwater encourages all personnel to meet commitments and exceed expectations with the intended result of excellent customer service and furthermore, satisfied clients, and other interested parties.

Deepwater recognises the value of formalising and documenting quality practices. All personnel are committed to the company quality system. Success requires satisfied clients. Deepwater's quality management system (QMS) reflects the organization's total commitment to achieving the goal of satisfying clients' needs safely and efficiently.



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Deepwater senior management is committed to, and ensures that the quality policy:

is appropriate to the purpose and context of the organization and supports its strategic direction,

complies with requirements and continually improves the effectiveness of the QMS,

promotes risk-based thinking by ensuring the risks and opportunities that can affect the intended results of the QMS are identified and addressed

provides a framework for establishing, maintaining and reviewing quality objectives,

provides appropriate resources and training to assist all staff and stakeholders to work in accordance with our QMS,

is communicated and understood within the organisation, and

is reviewed for continuing suitability.

The quality policy is reviewed annually for continuing suitability and amended where necessary to ensure it remains appropriate to our business and in accordance with ISO 9001:2015.



Tim Britton, CEO
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